

**PATENT APPLICATION FEE DETERMINATION RECORD**  
Substitute for Form PTO-875

Application or Docket Number  
*09/1029 2162*

*6-9-04* CLAIMS AS FILED - PART I

| FOR   | NUMBER FILED<br>(Column 1) | NUMBER EXTRA<br>(Column 2) |
|---|----------------------------|----------------------------|
| BASIC FEE<br>(37 CFR 1.16(a))                     |                            |                            |
| TOTAL CLAIMS<br>(37 CFR 1.16(c))                  | <i>19</i>                  | minus 20 = <i>20</i>       |
| INDEPENDENT CLAIMS<br>(37 CFR 1.16(b))            | <i>2</i>                   | minus 20 = <i>3</i>        |
| MULTIPLE DEPENDENT CLAIM PRESENT (37 CFR 1.16(d)) |                            |                            |

SMALL ENTITY

| RATE       | FEE      |
|------------|----------|
| <i>9</i>   | <i>1</i> |
| <i>43</i>  | <i>1</i> |
| <i>145</i> | <i>1</i> |
| TOTAL      | <i>0</i> |

OTHER THAN SMALL ENTITY

| RATE       | FEE      |
|------------|----------|
| <i>18</i>  | <i>1</i> |
| <i>86</i>  | <i>1</i> |
| <i>290</i> | <i>1</i> |
| TOTAL      | <i>0</i> |

\* If the difference in column 1 is less than zero, enter "0" in column 2.

CLAIMS AS AMENDED - PART II

AMENDMENT A

|   | CLAIMS REMAINING AFTER AMENDMENT<br>(Column 1) | HIGHEST NUMBER PREVIOUSLY PAID FOR<br>(Column 2) | PRESENT EXTRA<br>(Column 3) |
|---|--|--|-----------------------------|
| Total<br>(37 CFR 1.16(d))                                       | Minus  | **   | =                           |
| Independent<br>(37 CFR 1.16(b))                                 | Minus  | ***  | =                           |
| FIRST PRESENTATION OF MULTIPLE DEPENDENT CLAIM (37 CFR 1.16(d)) |  |  |                             |

SMALL ENTITY

| RATE       | ADDITIONAL FEE |
|------------|----------------|
| <i>9</i>   |                |
| <i>43</i>  |                |
| <i>145</i> |                |
| TOTAL      |                |
| ADD'L FEE  |                |

OTHER THAN SMALL ENTITY

| RATE       | ADDITIONAL FEE |
|------------|----------------|
| <i>18</i>  |                |
| <i>86</i>  |                |
| <i>290</i> |                |
| TOTAL      |                |
| ADD'L FEE  |                |

AMENDMENT B

|   | CLAIMS REMAINING AFTER AMENDMENT<br>(Column 1) | HIGHEST NUMBER PREVIOUSLY PAID FOR<br>(Column 2) | PRESENT EXTRA<br>(Column 3) |
|---|--|--|-----------------------------|
| Total<br>(37 CFR 1.16(d))                                       | Minus  | **   | =                           |
| Independent<br>(37 CFR 1.16(b))                                 | Minus  | ***  | =                           |
| FIRST PRESENTATION OF MULTIPLE DEPENDENT CLAIM (37 CFR 1.16(d)) |  |  |                             |

SMALL ENTITY

| RATE       | ADDITIONAL FEE |
|------------|----------------|
| <i>9</i>   |                |
| <i>43</i>  |                |
| <i>145</i> |                |
| TOTAL      |                |
| ADD'L FEE  |                |

OTHER THAN SMALL ENTITY

| RATE       | ADDITIONAL FEE |
|------------|----------------|
| <i>18</i>  |                |
| <i>86</i>  |                |
| <i>290</i> |                |
| TOTAL      |                |
| ADD'L FEE  |                |

AMENDMENT C

|   | CLAIMS REMAINING AFTER AMENDMENT<br>(Column 1) | HIGHEST NUMBER PREVIOUSLY PAID FOR<br>(Column 2) | PRESENT EXTRA<br>(Column 3) |
|---|--|--|-----------------------------|
| Total<br>(37 CFR 1.16(d))                                       | Minus  | **   | =                           |
| Independent<br>(37 CFR 1.16(b))                                 | Minus  | ***  | =                           |
| FIRST PRESENTATION OF MULTIPLE DEPENDENT CLAIM (37 CFR 1.16(d)) |  |  |                             |

SMALL ENTITY

| RATE       | ADDITIONAL FEE |
|------------|----------------|
| <i>9</i>   |                |
| <i>43</i>  |                |
| <i>145</i> |                |
| TOTAL      |                |
| ADD'L FEE  |                |

OTHER THAN SMALL ENTITY

| RATE       | ADDITIONAL FEE |
|------------|----------------|
| <i>18</i>  |                |
| <i>86</i>  |                |
| <i>290</i> |                |
| TOTAL      |                |
| ADD'L FEE  |                |

- \* If the entry in column 1 is less than the entry in column 2, write "0" in column 3.
- \*\* If the "Highest Number Previously Paid For" IN THIS SPACE is less than 20, enter "20".
- \*\*\* If the "Highest Number Previously Paid For" IN THIS SPACE is less than 3, enter "3".

The "Highest Number Previously Paid For" (Total or Independent) is the highest number found in the appropriate box in column 1.

This collection of information is required by 37 CFR 1.16. The information is required to obtain or retain a benefit by the public which is to file (and by USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comment on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.

HEWLETT-PACKARD COMPANY  
Intellectual Property Administration  
P. O. Box 272400  
Fort Collins, Colorado 80527-2400

## PATENT APPLICATION

ATTORNEY DOCKET NO. 10001634-1

IN THE  
UNITED STATES PATENT AND TRADEMARK OFFICERECEIVED  
CENTRAL FAX CENTER

JUN 09 2004

Inventor(s): David J. Miller

Confirmation No.: 4178

Application No.: 09/629,262

Examiner: Mark A. Fadok

Filing Date: 07/31/2000

Group Art Unit: 3625

Title: METHOD AND FACILITY FOR DISPLAYING CUSTOMER ACTIVITY AND VALUE

OFFICIAL

Commissioner for Patents  
PO Box 1460  
Alexandria, VA 22313-1450

PETITION FOR EXTENSION OF TIME

Sir:

In an Office Action mailed on March 8, 2004, on the above-identified U.S. Patent application, a shortened statutory period of 3 months was set for response. In accordance with 37 C.F.R. 1.136(a), applicant(s) hereby request(s) a:

- ☒ one month  
☐ two months  
☐ three months  
☐ four months

time extension so that the period for response to the Office Action expires on July 8, 2004.

Authorization to charge the fee required by 37 CFR 1.17 to Deposit Account 08-2025 appears in the enclosed transmittal letter. At any time during the pendency of this application, please charge any fees required or credit any over payment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees. A duplicate copy of this sheet is enclosed.

I hereby certify that this paper is being transmitted  
to the Patent and Trademark Office facsimile  
number (703) 872-9306 on June 9, 2004

Typed Name: Leland Wiesner

Signature: Leland Wiesner

Respectfully submitted,

David J. Miller

By Leland Wiesner

Leland Wiesner

Attorney/Agent for Applicant(s)  
Reg. No. 39424

Date: June 9, 2004

Telephone No.: 650 853 1113

Rev 05/04 (Ex-TinFax)

PAGE 3/12 \* RCVD AT 5/9/2004 7:46:53 PM [Eastern Daylight Time] \* S/R: USPTO-EF/XRP-1/1 \* DNI: 9729306 \* C&amp;D: 6508531114 \* DURATION (mm-ss): 04-26

07/13/2004 PLEWIS 00000002 082025 09629262

01 FC:1251 110.00 DA